



COMMUNITY RESOURCE GUIDE



CRAWFORD COUNTY

TABLE OF CONTENTS

General Information	2
Important numbers.....	2
Alcohol and Drug Abuse Services.....	2-3
Wisconsin Tobacco QUITLINE	
Child Care Information.....	3
Wisconsin Shares Child Care	
Child Welfare, Foster Care & Kinship Care	3
Child Support.....	3
Counseling and Mental Health	4
Domestic Violence	4
Education Programs and Information.....	5
Head Start Programs	
Public Schools	
GED/HSED Programs	
Employment and Vocational Training.....	6
Energy Assistance.....	6
Family Planning Resources.....	7
Financial Education and Counseling	7
Food Programs.....	7-8
FoodShare	
WIC	
Food Pantries	
Health Care for the Under and Uninsured.....	8-10
Free and Low Cost Clinics	
Dental Care	
Public Health	
Area Clinics and Hospitals	
Housing and Shelters.....	10-13
Legal Services.....	13
Parenting Education and Support.....	13-14
Pregnancy – Related Programs and Services.....	15
Public Assistance Programs.....	15-17
Medicaid and Badger Care	
Food Share	
Wisconsin Shares Child Care	
Special Needs Services and Programs.....	17
Transportation.....	18
Resources for theAging.....	18

GENERAL INFORMATION

A variety of community resources are available throughout Crawford County. Crawford County Public Health and Healthy Roots mission is to provide Crawford County with accessible, comprehensive, and up-to-date resources.

Great Rivers 211- provides free, confidential community information, referrals and crisis line services 24 hours a day. Dial 2-1-1 or (800) 362-8255 throughout the Tri-State region -Wisconsin, Iowa and Minnesota.

MCH Hotline- 1-800-722-2295 Twenty-four hours/day, 7 days/week

The Wisconsin Maternal And Child Health (MCH) Hotline provides information and links to services and resources for women before, during, and after pregnancy and for children including children with special health care needs. The hotline also serves professionals who are seeking referrals for their clients.

Wisconsin First Step- 1- 800-642-7837. Wisconsin First Step is a statewide Information and Referral (I&R) hotline that serves families with children and youth who have special needs. The line is operational 24 hours/day, 7 days a week. Parent Specialists, who have disability expertise and a child with a special need, answer the line, Monday through Friday 8 a.m. to 4 p.m.

Crawford County Government Directory

<http://www.crawfordcountywi.org/CountyDirectory.pdf>

IMPORTANT NUMBERS

Law Enforcement, Fire, and Medical Emergencies.....	911
Crawford County Sheriff.....	608-326-0241 or 608-326-8414
Prairie du Chien Police.....	608-326-2421(Dispatch); 608-326-4222 (Records)
	www.prairieduchien.info
Poison Control Center.....	1-800-222-1222

ALCOHOL AND DRUG ABUSE SERVICES

Crawford County Human Services.....	608-326-0248
C.A.R.E. (Crawford Abuse Resistance Effort)	608-357-2083
Primary AODA prevention and youth development through experiential education programs. Educational materials for distribution.	
Mayo Clinic Behavioral Health Services- Prairie du Chien.....	608-326-0808
Comprehensive alcohol and drug abuse residential treatment and out-patient clinic.	
CRISIS LINE (evenings and weekends).....	608-306-7981
Gundersen Lutheran AODA Counselors Prairie du Chien	608-326-5380
Gundersen Lutheran AODA Counselors (Boscobel)	608-375-4144
Alcoholics Anonymous.....	608-326-0808
Alateen	608-326-0808

Narcotics Anonymous608-326-8424

National Cocaine Hotline 1-800-262-2463

Wisconsin Tobacco Quitline1-800-QUIT-NOW
 For support and referral when you're ready to quit smoking.

CHILD CARE INFORMATION

Crawford County Human Services.....608-326-0248

- Wisconsin Shares Child Care Subsidy– helps families pay for childcare.
- Certification, technical assistance, and information on start-up funding for Providers.

Family Connections of Southwest Wisconsin.....1-800-267-1018
 Family Connections is a non-profit organization that providing a number of services to families, child care providers, and local communities in and around Southwestern Wisconsin. Family Connections is a trusted resource that helps to prepare, educate, and support families, childcare providers, and the public.

CHILD WELFARE, FOSTER CARE & KINSHIP CARE

CHILD WELFARE

Child Abuse and Neglect

Crawford County Human Services.....608-326-0248
 Monday-Friday 8:00am- 4:30 pm

Crawford County Sheriff Department.....608-326-8414
 Contact after 4:30 pm and weekends

FOSTER CARE SERVICES

Crawford County Human Services.....608-326-0248

KINSHIP CARE

Crawford County Human Services.....608-326-0248
 Financial assistance for adults caring for minor relatives.

CHILD SUPPORT

The Wisconsin Child Support Program helps parents get court orders for financial and medical support for their children. It also enforces those orders when needed, and makes sure that all money collected is paid out correctly.
<http://dcf.wisconsin.gov/bcs/>

Crawford County Child Support Agency 608- 326-0218
 225 N. Beaumont Rd. Suite 318 Prairie du Chien 53821

COUNSELING AND MENTAL HEALTH

Crawford County Human Services.....	608-326-0248
Children’s mental health services, adult mental health services, In-home family counseling.	
Mayo Clinic Health System- Prairie du Chien.....	608-326-0808
Behavioral Health services - counseling (individual, family, marriage) to address on-the-job pressures, coping issues, depression, anxiety, and mood swings.	
Related Services to address eating disorders, drug and alcohol addiction, and challenges facing teens and adolescents.	
Gundersen Behavioral Health- Prairie du Chien	608-326-3380
Full range of mental health and addiction services for children, adolescents, and adults.	
Specialty services are available for eating disorders, sexual abuse and assault victims, and crime victims	
Crossing Rivers Behavioral Health, 705 So. Buchanan, Prairie du Chien.....	608-357-2700
Family and Children’s Center -Viroqua.....	608-637-7052
Psychiatric Associates – Viroqua	608-637-2511
Great River Veteran’s Counseling Service	608-326-0420

Suicide

Crawford County Human Services	608-326-0248
Mayo Clinic Health System - Franciscan Healthcare (In-patient psychiatric unit) ...	608-392-9555 or 1-800-362-5454
Gundersen Inpatient Behavioral Health Unit	608-775-3523, or 1- 800-362-9567
Prevent Suicide Wisconsin Crisis Line	1-888-552-6624
National Suicide Prevention Lifeline	1-800-273-TALK (8255)

DOMESTIC VIOLENCE

HELPLINE (Local) 24 Hrs / 7 days a week	1-888-200-8426
National Domestic Violence Hotline	1-800-799-SAFE (7233)
National Sexual Assault Hotline.....	1-800-656-HOPE (4673)
Domestic Abuse Help (Crawford County Task Force)	608-326-1616
On-call Victim Advocate	608-412-4357
Crawford County Victim/Witness Coordinator	608-326-0299
New Horizons Shelter, La Crosse, WI	608-791-2600
24-hour crisis line, collect calls accepted	
Passages- Richland Center, WI	608-647-3616 or 1-800-236-4325
Program for victims of domestic violence and sexual assault	

EDUCATION PROGRAMS AND INFORMATION

EARLY CHILDHOOD PROGRAMS

Head Start – Prairie du Chien Center608-326-6606
Serves low income pre-school children, including children with disabilities and their families

Head Start- Vernon/ Crawford Homebase Program 608-637-8573
Serves low income pre-school children, including children with disabilities and their families

Early Childhood Programs- serve children as young as 3 years old.
Available at all Crawford County Schools. Contact your child’s school for more information.

PUBLIC SCHOOLS

Boscobel Area Public Schools: www.boscobel.k12.wi.us

- District Office.....608-375-4164
- Boscobel Elementary.....608-375-4165
- Boscobel Junior and Senior High School.....608-375-4161

DeSoto Area Schools: www.desoto.k12.wi.us

- District Office.....608-648-0102
- DeSoto Middle / High School.....608-648-0100
- Prairie View Elementary.....608-648-2227

North Crawford School District: www.northcrawford.com

- District Office.....608-735-4318
- North Crawford Elementary.....608-624-5201
- North Crawford High School.....608-735-4311

Holy Family Parish: www.prairiecatholic.org

- Prairie Catholic (Pre-K-8)608-326-8624

Prairie du Chien Public Schools: www.pdc.k12.wi.us

- B.A. Kennedy Grade School (3K to 1st Grade)608-326-3704
- Prairie du Chien Senior High School.....608-326-3721
- Bluff View Intermediate School (2nd – 8th Grade)608-326-3723

Seneca School District: www.seneca.k12.wi.us

- District Office.....608-734-3411

Wauzeka-Stueben Public Schools: www.wauzeka.k12.wi.us

- District Office.....608-875-5311

New Frontier Alternative Day School.....608-326-6481

GED/HSED PROGRAMS

Southwest Tech Outreach Site- Prairie du Chien608-326-1132

Crawford County Literacy Council608-326-5414
225 N. Beaumont Rd. Suite 125 Prairie du Chien, WI 53821

EMPLOYMENT AND VOCATIONAL TRAINING

Work Force Connections 1-800-742-5627 or 608-326-2246
<http://www.workforceconnections.org>; 225 N. Beaumont Road, Suite , Prairie du Chien, WI 53821

- **Wisconsin Works (W2)** ~ provides necessary and appropriate services to prepare individuals to work, and to obtain and maintain viable, self-sustaining employment.
- **Workforce Investment Act (WIA)** ~ provides individualized, employment-focused services to job seekers who meet eligibility and program enrollment requirements.
- **Emergency Assistance** ~ Rental assistance for single or two parent households if under 150% FPL

Couleecap1-866-904-4507 or 608-326-2463
www.couleecap.org

- **YES! Program - Youth Employment & Skills Program** ~ Provides low income youth, who are experiencing barriers to successful completion of high school and subsequent employment or enrollment in post-secondary education, with supports to achieve these outcomes. Youth have the opportunity to experience leadership opportunities, job shadowing and job placement, tutoring, and summer work experiences.
- **Skills Enhancement Program** ~ Increases family earned income and benefits by assisting with the training needs of low income workers. Provides support and financial assistance for tuition, child care, and transportation expenses related to returning to school.
- **Job and Business Development** ~ Technical assistance to business start-ups and entrepreneurs. Help is available for developing business plans.
- **Work-n-Wheels Program** ~ Provides zero interest vehicle loans & repair assistance to qualified low income households. Vehicle purchase and/or repairs must be related to employment. Program participants must agree to participate in ride share when possible.

ENERGY ASSISTANCE

Crawford County Human Services608-326-0248

- **Wisconsin Home Energy Assistance Program (WHEAP)** ~ provides assistance for heating costs, electric costs, and energy crisis situations.

Couleecap

- **Weatherization Program**608-634-7821 or 1-866-904-4508
This program helps individuals or families improve the energy efficiency of their residences. Weatherization can be done for homeowners or renters. Common services include insulating attics and sidewalls, air-sealing the structure, furnace inspections, and energy conservation measures such as lighting and refrigerator replacement. Work is done at no cost for qualifying households.

Catholic Charities608-326-1616
Provides utility assistance.

FAMILY PLANNING AND REPRODUCTIVE HEALTH RESOURCES

- Essential Health Clinic1-800-657-5177
103 N. Wacouta Avenue, Prairie du Chien, WI Hours: Tuesdays 9:00 a.m.-5:00 p.m.
Provides caring confidential reproductive services which includes annual health exams, breast and cervical cancer screening, FDA approved birth control methods, sexually transmitted diseases testing and treatment, pregnancy testing and counseling, emergency contraception.
- Crawford County Public Health608-326-0229
Provides education and counseling related to sexually transmitted diseases testing and treatment.
- National STD Hotline1-800-227-8922
- AIDS Hotline1-800-334-2437

FINANCIAL EDUCATION AND COUNSELING

- Catholic Charities St. Lawrence Community Services608-326-1616
Individual or family budgeting and financial management, bankruptcy education.
- UW-Extension608-326-0223
Individual and/or family financial coaching
- Catholic Charities608-326-1616
Representative Payee Services

FOOD PROGRAMS

- Crawford County Human Services608-326-0248
- **Food Share Program-** Nutrition assistance program designed to help individuals and families buy nutritious foods when money is tight. Monthly benefits are based on net income and household size.
- Women, Infant, and Children (WIC)1-800-704-8555 or 1-608-935-2326
Provides supplemental nutritious foods, nutrition and breastfeeding information, and referral to other health and nutrition services to pregnant women and children under the age of five.
- ACCESS.....access.wisconsin.gov
Connection to health and nutrition benefits
- Free/Reduced School Meals
- **Free and reduced priced breakfast and lunch programs** available at Crawford County Schools. Contact your child's school for income guidelines and an application.
- Seneca School District608-734-3411
- **Seneca School District Backpack Program**
All families (Pre-K-5th grade) that attend the Seneca School District and receive free and reduced lunch have the option to receive a food pack. Middle school and high school families can participate upon referral or request.
- UW Extension608-326-0223
- **Wisconsin Nutrition Education Program (WNEP)** ~ Helps families improve their food security through education. Families of individual who receive Food Share are eligible.

Catholic Charities608-326-1616
Emergency food cards. Please call ahead to check on availability

Food Pantries

- Couleecap /Bargain Boutique.....608-326-2463
This program operates to provide food to residents with an emergency need who qualify within the income guidelines. The Emergency Food Assistance Program (TEFAP) supplements the food pantry. Residents with an emergency need may access the food pantry once per month at the Bargain Boutique, Monday - Friday, 9 a.m. - 5 p.m. Contributions from businesses and individuals can be tax deductible.
- Mobile Food Pantry/Second Harvest.....608-735-4690
This food pantry is located at Gays Mills Community Building. They are open the fourth Wednesday every month from 2:00 p.m. until food is gone. Distribution site has no income guidelines or residency requirements. Contact Lorraine Fortney.
- Gays Mills Food Pantry.....608-734-3217
The food pantry is located at 120 Sunset Ridge #122, Gays Mills. They are open the first Saturday of each month from 9am to 10am and the first, second, and third Wednesday from 2pm to 4pm. Kent Salmon, Director.

HEALTH CARE FOR THE UNDER AND UNINSURED

FREE AND LOW COST CLINIC

InHealth Community Wellness Clinic608- 375-4324
A free clinic that provides primary Health Care to the un-insured of Grant and Crawford Counties. Clinic Hours: Every Monday 5:00PM to 8:00PM and 1st and 3rd Saturday 9:00AM to Noon. Located at the rear of the Associated Balance and Hearing Clinic at 109 East Bluff, Boscobel, WI

Essential Health Clinic1- 800-657-5177
103 N. Wacouta Avenue, Prairie du Chien, WI Hours: Tuesdays 9:00 a.m.-5:00 p.m.
Provides caring confidential reproductive services which includes annual health exams, breast and cervical cancer screening, FDA approved birth control methods, sexually transmitted diseases testing and treatment, pregnancy testing and counseling, emergency contraception.

Scenic Bluffs Community Health Centers608-654-5100
If you do not have health insurance, are unemployed, or have an income level that makes it difficult for you to pay for health care, a sliding fee scale called the Healthy Neighbor Plan is offered. Locations in Cashton, Norwalk, and Viroqua

Neighborhood Family Clinic.....LaCrosse 608-781-9880, Winona 608-637-8111
Viroqua 608-637-8111, Sparta 608-487-8506
Provides quality medical care at a reduced rate.

DENTAL CARE

- InHealth Community Wellness Clinic608-375-4324
InHealth Adult Dental provides Extractions, Restorations and Dentures for low income Private Pay and Medicaid patients.
- Crawford County Public Health608-326-0229
- **Fluoride Varnish Program**- Fluoride varnish is a protective coating that is painted on children's teeth to help prevent cavities. Fluoride varnish is available for children 6 months thru 20 years with valid Medicaid/BadgerCare Coverage, otherwise fee to cover costs.
- Teeth-for Life Program/School Oral Health Program
- **Teeth-for-Life Program/ School Oral Health Program**608-412-4369
Devan M. Toberman – RDH/Program Coordinator
Provides a Hygienist to give children in Grant and Crawford Counties access to cleaning, referrals for primary dental health care and oral health education in our schools.
- Scenic Bluffs Community Health- Dental Care608-654-5100
Accepts Medicaid and offers a sliding fee program for low-income families. Vernon Memorial Hospital Office Building- 507 S Main Street Viroqua, WI.
- La Crosse Community Dental Clinic608-782-2840
Accepts Medicaid and BadgerCare
Located at Health Science Center 1300 Badger Street, LaCrosse, WI, 54601
- Access Dental- Dodgeville Dental Clinic608-935-5550
Accepts Medicaid and offers a sliding fee program for low-income families. Located at 101 East Fountain St Dodgeville, WI 53533
- Darlington Regional Clinic608-776-2082
Accepts all patients 435 Main Street Darlington, WI.

PUBLIC HEALTH

- Crawford County Public Health608-326-0229
- **Immunization Clinics** ~ held twice a monthly at the Crawford County Administration Building in the nurse's office and bimonthly in Gays Mills and Seneca at the Community Buildings to provide an opportunity for children and adults to receive immunizations.
 - **HealthCheck** ~ a preventive health check-up program for Wisconsin Medicaid/ BadgerCare recipients under the age of 21. The screening meets physical exam requirements for Head Start and day care programs.
 - **Childhood Lead Poisoning Prevention** ~ lead screening services for all children 1 year through 6 years of age to assess the level of lead in their bodies. Children under six years of age can easily be poisoned by dust or paint chips containing lead. After initial screening, Public Health will take necessary action to help families eliminate lead exposure.
 - **Vision Screening Program** for all children starting at 6 months of age. The purpose is to identify treatable or preventable causes of commonly occurring visual problems in children.
 - **Wisconsin Well Woman Program (WWWP)** ~ provides preventive health screening services to women, age 35-64 with little or no health insurance coverage. Well Woman pays for mammograms, Pap tests, certain other health screenings, and multiple sclerosis testing for women with high risk signs of multiple sclerosis.
 - **Blood pressure screening** ~ held at elderly meal sites and public health office.
 - **Communicable diseases** are reported to Public Health by physicians, clinics, family members, or the ill person. Public Health nurses offer investigation, education, and control measures to assure the safety of the individual, family, and community.

AREA CLINICS AND HOSPITALS

Crossing Rivers Health Clinic - Prairie du Chien	608-326-1072
37822 U.S. Highway 18 Prairie du Chien, WI 53821	
Crossing Rivers Health Clinic - Fennimore.....	608-326-1072
1800 E. Bronson Boulevard Fennimore, WI 53809	
Mayo Clinic Health System- Prairie du Chien.....	608-326-0808
800 E. Blackhawk Ave. Prairie du Chien, WI 53821	
Gundersen Prairie du Chien Clinic	608- 326-6466 or 1-800- 714-5362
610 East Taylor Street Prairie du Chien, WI 53821	
Gundersen Boscobel Clinic	608-375-4144
208 Parker Street Boscobel, WI 53805	
Gundersen Viroqua Clinic	608) 637-3195 or (877) 543-3195
407 South Main Street Viroqua, WI 54665	
Kickapoo Valley Medical Clinic – VMH	608- 624-5203
102 Sunset Ave. Soldiers Grove, WI 54655	
Hirsch Clinic – VMH	608-637-3174
407 S. Main St. Suite 400 Viroqua, WI 54665	
Crossing Rivers Health Medical Center (Hospital).....	608-357-2000
37868 US Hwy. 18 Prairie du Chien, WI 53821	
Mayo Clinic Health System (Hospital).....	608-785-0940 or 800-362-5454
700 West Avenue S. La Crosse, WI 54601	
Gundersen Health System (Hospital)	608-782-7300 or 800-362-9567
1900 South Avenue La Crosse, WI 54601	
Gundersen Boscobel Area Hospital	608-375-4112 or 866-662-2242
205 Parker Street Boscobel, WI 53805	
Vernon Memorial Healthcare	608-637-2101
507 South Main Street Viroqua, WI 54665	
Neighborhood Family Clinic.....	LaCrosse 608-781-9880, Winona 608-637-8111
Viroqua 608-637-8111, Sparta 608-487-8506	

HOUSING AND SHELTERS

EMERGENCY SHELTERS AND ASSISTANCE

New Horizons Shelter and Women’s Center	608-791-2600 OR 1-888-231-0066
1223 Main St. Lacrosse, WI 54601	
24/7 Crisis Line. Shelter for women and children experiencing domestic violence, sexual assault, or harassment.	
Passages	1-800-236-HEAL (4985); 608-647-6371 Information Line
Richland Center, WI	
24-hour crisis line. Domestic abuse shelter, crisis help line and counseling.	

Salvation Army	608-326-8321
625 S. Dousman St Prairie du Chien, WI 53821	
Emergency lodging into local motels, fuel for vehicles, meals, groceries, hygienic supplies, prescriptions, rent (to those who qualify), utility bills and bus tickets. School supplies, clothes, coats and snow boots for children. Christmas programs for families.	
Salvation Army of La Crosse County	608-782-6126
223 8th Street North La Crosse, WI 54601	
Emergency shelter open to men, women and children 7 days a week. Check in time is 6-8 pm Monday-Friday and all day Saturday and Sunday.	
Crossing Rivers Health- Family Resource Center	608-357-2135
800 East Taylor St. Prairie du Chen, WI 53821	
Has washer, dryer and shower available for the homeless.	
Catholic Charities	608-326-1616
Rental assistance, emergency motel assistance.	
American Red Cross	1-877-618-6628

HOMELESS/ TRANSITIONAL HOUSING

Couleecap	608-326-0423
www.couleecap.org	

- **Transitional Supportive Housing** ~ Provides limited term affordable housing to homeless individuals and households who need assistance in returning to independent living situations. Participants must be willing to work on self-sufficiency goals which include seeking stable housing, increasing their income, and increasing their access to mainstream resources.
- **New Hope Permanent Supportive Housing** ~ Provides permanent housing to families and/or individuals with disabilities who are homeless. Eligible persons are those currently in emergency shelter or living on the street. A case manager assists clients to develop goals and monitor progress toward self-sufficiency. Preference is given to those individuals and families for are chronically homeless.
- **Homeless Prevention Program** ~ Provides motel vouchers, security deposit, and first month’s rent in Monroe, Vernon, and Crawford counties. Provides eviction prevention assistance in Crawford and Vernon counties. Individuals/families must be homeless or in danger of being evicted for lack of rent payment. Must show a *temporary* decrease in household income and the ability to maintain payments beyond assistance. Eligible participants must meet income eligibility guidelines of at or below 30% - 50% County Median Income in order to qualify for assistance. Funds for this program are provided by the State of Wisconsin Bureau of Supportive Housing, and types of assistance vary by county.

LOW- INCOME RENTAL HOUSING

Crawford County Housing Authority	1-888-393-3282 or 608-784-1381
Rivercrest Village	608-836-1152
1007 E Wisconsin St Prairie du Chien, WI 53821	
Rivercrest Villages is a Family low income housing apartment subsidized by the federal government’s HUD (Housing and Urban Development) Division.	
Blackhawk Apartments	608-326-8323
695 E Blackhawk Ave Prairie du Chien, WI 53821	
Prairie Village Apartments	608-326-7630
1605 E Wells St Prairie du Chien, WI 53821	

Prairie du Chien Enterprises608-326-0004
1505 E Wells St Prairie du Chien, WI 53821

Income-Based Housing:

Kickapoo Ridge/Crooked River Townhomes608-632-6512
2 and 3 bedroom townhomes in Gays Mills for low income and market-rate households.

Allegiant Property Management(low income housing).....608-784-1381 or 888-393-3282
412 3rd Street South, LaCrescent, MN 55947

Properties located at:

Hillview Apartments
170 County Rd N, Wauzeka, WI 53826

Pheasant Run Apartments
821 Dousman St., Prairie Du Chien, WI 53821

Winneshiek Apartments
255 Main Street, Desoto, WI 54624

HOMEOWNERSHIP/ HOME REHABILITATION

Couleecap.....608-326-0423
<http://www.couleecap.org/>

- **Homebuyer Counseling**608-634-7826
Provides homebuyer counseling to individuals planning to purchase a home. No income restrictions. Counseling meets Fannie Mae requirements for accessing the First-Time Homebuyer Tax Credit. Fees may apply depending on income
- **Homeownership Programs**608-632-6512
Helps income-eligible homebuyers purchase their first home, with down payment and closing cost assistance available.
- **Community Land Trust Homeownership**608-782-5520
Provides homebuyers the ability to purchase permanently affordable housing in select communities. Primarily new construction homes available for purchase at 50% - 60% of market prices. Buyers are required to participate in a shared-appreciation agreement as a condition of ownership.
- **Owner-occupied Home Rehab Programs**608-632-6512
Helps low and moderate income homeowners rehabilitate their home. Focus is on rehabilitation that makes the home safe, sanitary, and energy efficient.
- **Weatherization Program**608-634-7821 or 1-866-904-4508
Helps individuals or families improve the energy efficiency of their residences. Weatherization can be done for homeowners or renters. Common services include insulating attics and sidewalls, air-sealing the structure, furnace inspections, and energy conservation measures such as lighting and refrigerator replacement. Work is done at no cost for qualifying households.

Crawford County Housing Preservation Grants608-326-7333
www.prairieduchien-wi.gov/internal/community_development.htm

Crawford County Housing Costs Reduction Initiative608-326-7333
www.prairieduchien-wi.gov/internal/community_development.htm

WHEDA1-800-334-6873
www.wheda.com

- **For 1st-time homebuyers**
- **No Equity Home Improvement Loan**

USDA Rural Development608-935-2791

www.rurdev.usda.gov/wi
 Low interest loans for 1st-time homebuyers, zero down payment, subsidized and guaranteed loans

Catholic Charities	608-326-1616
First-time Homebuyer Education	
Bureau of Consumer Protection	1-800-422-7128
Tenant Resource Center.....	1-608-257-0006
Landlord and tenant resources	

LEGAL SERVICES

Disability Rights Wisconsin.....	1-608-267-0214
Toll Free: 800-928-8778; Fax: 608-267-0368; http://www.disabilityrightswi.org	
131 W. Wilson St., Suite 700, Madison, WI 53703	
Immigration Services	608- 326-1616
Catholic Charities offers direct legal assistance to all immigrants for naturalization, adjustment of status, immigration services under the VAWA program (Violence Against Women Act) and others immigration services.	
Legal Action of Wisconsin	608-785-2809 or 1-800-873-0927
www.legalaction.org	
205 5 th Ave So., Suite 300, Box 2617, La Crosse, WI 54602-2617	
Telephone Interview Hours: Tuesday and Thursday, 8:30 – 11:30 a.m.	
Lawyers for Low-Income People – Help is FREE	
Judicare.....	715-842-1681 or 1-800-472-1638
www.judicare.org	
408 Third Street, Suite 408, P.O. Box 6100, Wausau, WI 54402-6100	
Provides legal services for cases involving bankruptcy, Social Security and SSI, family law, health, housing, income maintenance, wills and Indian law.	

PARENTING EDUCATION AND SUPPORT

- | | |
|--|--------------|
| Crossing Rivers Health- Family Resource Center | 608-357-2135 |
| 800 East Taylor St. Prairie du Chen, WI 53821 | |
- **Car seat inspection and installation** - The Family Resource Center has a certified car seat technician on staff to help families with the proper installation of their car seat.
 - **Car seat rental program-** You can rent infant, convertible or booster car seats for a nominal annual fee.
 - **Child focused equipment loan program-** We lend equipment on a short-term basis to families. Items include: Porta-cribs, Life jackets, Baby swings, Bicycle helmets, Car seats, High chairs, Booster seats, Strollers, Safety gates.
 - **Parenting education** (individual and group) - Both children and parents enjoy activities that focus on building a positive regard for self and others. Parents learn to create a nurturing home for their families, use positive behavior management, communicate clearly, manage stress and more. These classes are offered in different formats and are available for parents with children of all ages throughout the year. Please call for dates and times.
 - **Safe Sitter-** teaches adolescent babysitters how to handle crises, how to keep their charges secure, and how to nurture and guide a young child. In short, Safe Sitter babysitters help children stay safe and sound while

their parents are away. In the process, these 11- to 13-year-olds emerge as more confident, responsible and compassionate teens and adults.

- **Taylor Street Tots Playgroup-** This parent-led group is for parents and their children to drop in and enjoy art, fun, songs, stories and playtime together. This is a special time for parents and children to socialize. There's no need to call ahead. Just drop in Tuesday and Wednesday from 9:30 to 11 a.m.
- **Toy and resource lending library-** The Family Resource Center has an extensive toy and resource lending library. Area parents, grandparents, childcare providers and teachers are welcome to check out toys, books and DVDs. The Family Resource Center staff offer guidance for families in choosing developmentally appropriate toys. A small refundable deposit may be charged for large items.
- **Warmline** your link to nonemergency support on the day-to-day challenges of child rearing. The Warmline provides confidential sharing and emotional support from an empathic and objective listener. We are available during Family Resource Center operating hours: Monday through Friday, 8 a.m. to 4:30 p.m. If you leave a message, we'll get back to you.
- **Volunteer Opportunities** Provide child-care, assist in library, co-facilitate group activities, assist in office, provide transportation, serve on Advisory Board, etc.

UW-Extension608-326-0223

- **No Longer Together, but Parents Forever Class**
This eight hour class helps you meet the needs of your children. Find out how children of different ages are affected when their parents' relationship ends. What you can do to help them through this stressful transition? Build skills that will enable you to be an effective co-parent. Learn how to deal with your own stress and how to build a healthy, re-organized family. This class is mandated for all parents of minor children seeking a divorce in Crawford County.
- **Love and Logic Parent Class**
This six-week course helps families build a rewarding relationship built upon love and trust. Leave class knowing how to: stop arguing with your kids, set enforceable limits, help your kids learn from their mistakes, prevent the parent brain drain.
- **Strengthening Families Program 10-14**
Parents and you ages 10-14 participate together in this seven week program. Each night includes a family meal and activities to encourage family bonding. Topics include rules and rule-breaking, what kids and parents need from each other, the challenges of friends, curfews, alcohol and more and keeping family love alive.
- **Parenting Resources** – Books, DVDs and more.

Crawford County Human Services.....608-326-0248

- **Birth to 3 Program** - Wisconsin's early intervention program for infants and toddlers with developmental delays and disabilities and their families. If you are concerned about your child's development, don't wait! Contact your Crawford County Birth to 3 Program or your doctor for information.
- **Coordinated Services Team (CST) Initiative-** targeted to children and families involved in two or more systems of care (such as mental health, long term care, juvenile justice, child welfare, substance abuse or special education) who have complex needs.
- **Parent Education Referral Services**

PREGNANCY- RELATED PROGRAMS AND SERVICES

Crawford County Public Health608-326-0229

- **Prenatal Care Coordination (PNCC)**- is a Medicaid and BadgerCare Plus benefit that helps pregnant women get the support and services they need to have a healthy pregnancy and a healthy baby. PNCC services include: Help getting the health care you need, personal support, information on good eating habits and health practices, and help finding needed services in your community
- **First Breath** - is a program that helps pregnant women in Wisconsin quit smoking. The program offers non-judgmental counseling and support, access to quit-smoking resources in Wisconsin and free gifts.
- **My Baby and Me**- is a program that helps Wisconsin women stop or significantly reduce their alcohol use during pregnancy. The program offers non-judgmental, client-centered counseling and support with pregnancy-specific educational materials and meaningful incentives.

Essential Health Clinic1-800-657-5177
 103 N. Wacouta Avenue, Prairie du Chien, WI Hours: Tuesdays 9:00 a.m.-5:00 p.m.
 Provides caring confidential reproductive services which includes annual health exams, breast and cervical cancer screening, FDA approved birth control methods, sexually transmitted diseases testing and treatment, pregnancy testing and counseling, emergency contraception.

Crossing Rivers Health.....608-357-2000

- **Childbirth Classes**608-357-2275
 One day classes are held on Saturdays. Refresher courses may be scheduled. Call to register.
- **Breastfeeding Counselor**608-357-2000

Catholic Charities608-326-1616
 Provides adoption and pregnancy support services.

Adoption Resources of Wisconsin 1-800-762-8063
 6682 West Greenfield Avenue Suite 310 • Milwaukee WI 53214 www.wiadopt.org

PUBLIC ASSISTANCE PROGRAMS

Medicaid and other Health Programs

The State of Wisconsin offers a number of health benefits programs for eligible children, individuals, and families.

For eligibility information, call Medicaid

Enrollment Services at (800) 291-2002 or go to access.wi.gov

BadgerCare Plus: health care coverage program for low- income Wisconsin residents.

Apply online at ACCESS.wi.gov

Apply by phone 1-888-794-5780

Family Planning Only Services Program: provides certain family planning-related services to prevent unplanned pregnancies. This coverage is for both men and women. Covered services are limited to family planning and related services like testing and treatment of sexually transmitted diseases/infections (STDs/STIs).

Apply online at ACCESS.wi.gov

Apply by phone 1-888-794-5780

Wisconsin Medicaid: plans for elderly, blind or disabled provide health care for those who are: Age 65 or older, blind or disabled; with family income at or below the monthly program limit, and; who are United States citizens or legal immigrants.

Apply online at ACCESS.wi.gov

Apply by phone 1-888-794-5780

Medicaid Purchase Plan (MAPP): offers people with disabilities who are working or interested in working the opportunity to buy health care coverage through the Wisconsin Medicaid Program. Depending on an individual’s income, a premium payment may be required for this health care coverage.

Your local agency: Crawford County Human Services at 608-326-0248 or dhs.wi.gov/em/customerhelp

Wisconsin Well Woman Program (WWWP): provides preventive health screening services to women with little or no health insurance coverage. Well Woman pays for mammograms, Pap tests, certain other health screenings, and multiple sclerosis testing for women with high risk signs of multiple sclerosis.

To apply, Crawford County Public Health 608-326-0229; 1-800-207-4774 or dhs.wisconsin.gov/womenshealth/wwwp

SeniorCare: Wisconsin’s prescription drug assistance program for Wisconsin residents 65 or older who meet eligibility requirements. Contact the SeniorCare Customer Service Hotline at (800) 657-2038.

Supplemental Security Income (SSI): is a monthly cash benefit paid by the federal Social Security Administration (SSA) and state Department of Health Services (DHS) to people in financial need who are 65 or older or people of any age who are blind or disabled and residents of Wisconsin.

Apply by calling Social Security’s toll-free number **(800) 772-1213**.

Internet address: <http://www.ssa.gov>

Report Public Assistance Fraud1-877-865-3432
<https://www.reportfraud.wisconsin.gov/>.

Health Insurance Marketplace

To purchase health insurance go to HealthCare.govor call 1-800-318-2596

Medicaid HMO Assistance

Most Medicaid plans require you to enroll in an HMO. Here is some information that can assist you.

Member Services1-800- 362-3002
For HMO enrollment information and assistance with Forward Card replacement, SSI payments, BadgerCare Plus information.

HMO Enrollment Services1-800 -291-2002
For assistance in choosing and enrolling in a Medicaid HMO

ABC for Health.....1-800-585-4222
Health benefits counseling and legal services for children and families, especially those with special health care needs.
152 W. Johnson St. Suite 206 Madison, WI 53703 www.abcforhealth.org

Legal Action HMO Advocacy Program.....1-414- 278-7722

HMO Ombudsman1-800-760-0001

Community Advocates1-414-449-4777

Crawford County-Area Medicaid HMOs

Each local HMO has an advocate that can help you if you are having a problem with your medical coverage. Ask for an “HMO advocate” when calling your HMO if you need extra assistance.

Compcare1-888-203-7771 or 715- 552-4310; 1-800-947-3529 TDD

Group Health Cooperative of Eau Claire1-888-203-7770 or 715-552-4300; 1-800-947-3529 TDD

Gundersen Lutheran Health Plan1-866-537-1477 or 608-775-0150; 1-800-947-3529 TDD

Health Tradition Health Plan1-800-545-8499; 1-800-407-2442 TDD

United Healthcare Community Plan1-800-504-9660; 1-800-947-6644 TDD

FoodShare / Child Care
dhs.wisconsin.gov/foodshare

FoodShare program helps low-income families and individuals buy nutritious food.

Quest Card Customer Service 1-877- 415-5164
For questions or problems with your FoodShare card.

Wisconsin Shares Child Care 608-326-0248
dwd.wisconsin.gov/dws/programs/childcare/wishares

The Wisconsin Shares Child Care Subsidy Program is for low-income working families, families participating in the W-2 program, or teen parents who are attending school.

Wisconsin Works (W-2)

Workforce Connection..... 608-326-2246 (Prairie du Chien); 1-800-742-5627 (La Crosse); 1-888-418-9332;
www.workforceconnections.org

Wisconsin Works (W-2) replaced Aid to Families with Dependent Children (AFDC) in September, 1997. W-2 is based on work participation and personal responsibility. The program provides employment preparation services, case management and cash assistance to eligible families.

Under W-2, there is no entitlement to assistance. The program is available to low-income parents with minor children who meet eligibility requirements and who are willing to work to their ability. Each W-2 eligible participant meets with a Financial and Employment Planner (FEP), who helps the individual develop an employability plan.

SPECIAL NEEDS SERVICES AND PROGRAMS

Crawford County Human Services 608-326-0248

- **Birth to 3 Program** - Wisconsin’s early intervention program for infants and toddlers with developmental delays and disabilities and their families. If you are concerned about your child’s development, don’t wait! Contact your Crawford County Birth to 3 Program or your doctor for information.
- **Children's Long-Term Support Waivers** - provide a structure within which Medicaid funding is available to support children who are living at home or in the community and who have substantial limitations in multiple daily activities as a result of one or more of the following disabilities: developmental disabilities, severe emotional disturbances, and physical disabilities. Funding can be used to support a range of different services that are identified based on an individual assessment of the child and his or her needs.
- **Family Support Program** provides individual services and supports to families that include a child with severe disabilities. The program recognizes that meeting the needs of children who have severe disabilities may place hardships on a family's emotional, physical and financial resources. The program offers: information and help in finding services and maximizing community resources; limited funding to buy needed services and goods that can't be bought through other sources; help in linking families with other families to strengthen natural supports.
- **Coordinated Services Team (CST) Initiative**- targeted to children and families involved in two or more systems of care (such as mental health, long term care, juvenile justice, child welfare, substance abuse or special education) who have complex needs.

Katie Beckett Program	608-397-8850
<ul style="list-style-type: none"> • The Katie Beckett Program is a special eligibility process that allows certain children with long-term disabilities, mental illness, or complex medical needs, living at home with their families, to obtain a Wisconsin ForwardHealth Medicaid card. The Katie Beckett Program Consultant is housed at The Parenting Place 1035 Riders Club Road Onalaska, WI 54650 	
Wisconsin First Step Hotline.....	1-800-642-7837
Statewide resource and referral hotline for parents of children with special needs from birth through age 21 and service providers; also a central directory for Statewide Birth to 3 programs.	
Special Olympics.....	1-800-222-1324 or 608-552-1324
Special Olympics Wisconsin (SOWI) is a statewide organization that provides individuals with intellectual disabilities year-round sports training and athletic competition. Individuals who are at least 8 years old and are identified as having an intellectual disability are eligible for participation.	
Wisconsin Badger Camp, Inc.....	608-348-9689
PO Box 723, Platteville, WI 53818	www.BadgerCamp.org
Badger Camp is a summer camp serving adults and children with developmental disabilities by providing quality outdoor recreational experiences. Badger Camp is located 10 miles south of Prairie du Chien.	
Camp Courageous.....	319-465-5916
PO Box 418, Monticello IA 52310	info@campcourageous.org
Camp Courageous of Iowa provides individuals with disabilities the opportunity to experience year-round recreational and respite care activities in a camp setting. The camp provides opportunities for social and personal growth within a supportive environment.	
Opportunity Center	608-326-6486
730 North State Street, Prairie du Chien, WI 53821	www.pdcopportunitycenter.org
The Opportunity Center provides real-work employment opportunities, skill development training, and socialization / communication activities for persons with disabilities.	

TRANSPORTATION

Rides

Coulee Cab	608-326-8888
SMRT Bus	1-877-444-6543
Regional Transit Bus for Southwest Wisconsin	www.ridesmrt.com
Catholic Charities	608-326-1616
Hands of Hope Program- Provides rides, based on volunteer availability.	

Gas Vouchers

Salvation Army (Prairie du Chien Police Department)	608-326-2421
Catholic Charities	608-326-1616
Offers SMRT bus passes.	

Vehicles

Couleecap Work-n-Wheels Program	-866-904-4507 or 608-326-2463
Provides zero interest vehicle loans & repair assistance to qualified low income households. Vehicle purchase and/or repairs must be related to employment. Program participants must agree to participate in ride share when possible.	

RESOURCES FOR THE AGING

- Aging and Disability Resource Center (ADRC) of Eagle Country1-877-794-2372
<http://www.adrceagle.org/>
- Prairie du Chien Office**608-326-0235
 225 N. Beaumont Rd. Suite 117 Prairie du Chien, WI 53821;
<http://crawfordcountywi.org/adrc/index.htm>
- **Elderly Nutrition Programs** (Meal sites, home delivered meals, nutrition intervention)
 - **Elder Benefit Specialist**
 - **Disability Benefit Specialist**
 - **AARP Tax Aide**
 - **Falls Prevention Workshop**
 - **Strong Women, Strong Bones Program**
- Alzheimer’s & Dementia Alliance of WI.....608.723.4288 or 888.308.6251
support@alzwissc.org; alzwissc.org
 Crawford/Grant/Richland County Regional Office
 PO Box 363, 8820 Hwy 35/61S
 Lancaster, WI 53813
- The Alzheimer’s & Dementia Alliance of Wisconsin provides hope for people facing Alzheimer’s or other dementia diagnosis through education, support and personalized guidance, to understand the disease, to learn how to continue living a satisfying and rewarding life, and to plan for the future.
- Catholic Charities608-326-1616
- **Hands of Hope Program**
- Social Security Office1-877-405-7841
 175 W Alona Ln Lancaster, WI 53813
- Social Security Administration1-800-772-1213
<http://www.ssa.gov/>
- Medicare Information and Resources1-800-772-1213
<http://www.medicare.org/>
- Wisconsin Medicaid for the Elderly, Blind or Disabled1-800-362-3002
<https://www.dhs.wisconsin.gov/medicaid/index.htm>
- Elder Abuse Hot Line1-800-815-0015
- Disability Drug Benefit Helpline (Medicare Part D).....1-800-926-4862
- Disability Voting Rights Helpline.....1-800-928-8778